

Health Homes Program Overview

The Health Homes Program (HHP) offers extra services at no cost to Medi-Cal members with certain chronic health and/or mental health issues who have high health care needs or do not have a place to live.

How Can the HHP Help You?

If you qualify, the HHP will give you health care services and other help to meet your needs. You will have a team that helps you with things like:

- Making a plan to get the care you need
- Finding doctors and making appointments
- Keeping all your doctors updated about your health needs and wishes
- Connecting you to community and social services that you need (like food and housing)

These extra services are offered as part of your current Medi-Cal plan.

The Medi-Cal services you get now will **not change** or be taken away. You can still see your **same doctors**, but now you can get **extra help**.



Who Can Get HHP Services?

To get HHP services, you must meet all 3 of these requirements:

- 1** Be enrolled in a Medi-Cal managed care health plan
- 2** Have certain chronic health and/or mental health conditions
- 3** Have been in the hospital, had visits to the emergency department, or do not have a place to live

If you qualify, getting HHP services is your choice.

The HHP is for Medi-Cal Health Plan Members

You must be enrolled in a Medi-Cal health plan to access HHP services. If you need help enrolling into a Medi-Cal plan, you can call Health Care Options at 1-800-430-4263.

Who Provides HHP Services?

You are given your own care team that works together to help you get the services you need. Your care team will be led by a care coordinator, who is your main point of contact.

Your care team includes people you choose, like your:

- Doctors, specialists, & nurses
- Pharmacists & nutritionists
- Social service case managers
- Caregivers & personal support system



How Do Qualified Medi-Cal Members Access HHP Services?

There are 3 ways to access HHP services:

- 1** Your doctor, your Medi-Cal plan, or another health care provider may contact you
- 2** Your doctor tells your Medi-Cal health plan you may qualify
- 3** You can call your Medi-Cal health plan for information and to see if you qualify



To learn more about the HHP:

- 1.** Call your Medi-Cal health plan. To find the phone number, check your Medi-Cal ID card or go to bit.ly/plandirectory and click on your county.
- 2.** Call Health Care Options at 1-800-430-4263 (TTY 1-800-430-7077).
- 3.** Ask your doctor or clinic about the program.

